

Under 18

Call **G4S** Call Centre on **0800 953 4133**

Details required:

Name, Age, Person with Parental Responsibility.

Date, Time and Type of Offence.

Any Medical Needs/Injuries/Mental Health/Intoxication.

Consent to Examination,

Request time for Examination

Discuss case requirements with On-Call Paediatrician

Confirm MASH/Safeguarding process has been followed and who will be attending

For Acute cases arrange attendance at Horizon SARC, Ida Road, Walsall, WS2 9SR

Call centre will arrange Crisis Worker when time confirmed

Minimum response time = 90 minutes

For Historic cases call **0800 953 4133** in office hours to arrange appointment at chosen Spoke Venue

16/17 years

16/17 year olds with capacity to consent and who have previously been sexually active, may choose whether they want to access the Paediatric or Adult service, unless the complexities of the case or client's needs require Paediatric Input. If in doubt discuss the case following the Under 18 pathway

Over 18

Call **G4S** Call Centre **0800 970 0374**

Details required:

Name, Age, Date, Time and Type of Offence.

Any Medical Needs/Injuries/Mental Health/Intoxication.

Consent to examination, any specific gender preference of examiner.

Request time and venue for examination.

The Glade at Telford and Horizon at Walsall can be considered if nearer to the client.

Discuss case with On-call Sexual Offence Examiner and confirm arrival time at The Grange, Cobridge

Minimum response time = 60 minutes

G4S Call centre will arrange Crisis Worker when time confirmed